



Dear Member,

We are reaching out to inform you of an important update regarding your banking services.

As part of our commitment to providing you with enhanced security and improved features, we issued a new debit card for your account. To ensure uninterrupted access to your funds and take advantage of the latest security measures, we kindly request you to activate your new debit card as soon as possible.

**Important Notes:**

- Debit cards that **start** with the **numbers 4137** or **ATM cards** are no longer working.
- We have reissued all ATM and debit cards with new cards that start with **the numbers 4425**.
- **Please activate your new card debit card as soon as possible by calling 866-762-0558. You can select your pin number during the call as well.**
- If you have authorized recurring payments with your old card, remember to update the payment details with the new card information to avoid any disruptions.
- The activation process is quick, easy, and can be completed at your convenience.
- If you have a savings account only, you'll be able to use the debit card for ATM withdrawals only.

We appreciate your prompt attention to this matter. If you encounter any issues during the activation process or have any questions, please do not hesitate to contact our Member Service support team at [credit.union@alcon.com](mailto:credit.union@alcon.com) or call 817-551-8495.

Thank you for choosing Alcon EFCU. We value your continued trust and look forward to providing you with excellent banking services.